



NMHS Board Communiqué

September 2023

This communiqué highlights key discussions and considerations from the NMHS Board meeting held on Friday, 1 September 2023 in the Woldendorp Room, Osborne Park Hospital, in the Noongar Season of Djilba.



Djilba is a transitional time of the year, with some very cold and clear days combining with warmer, rainy and windy days, with the occasional sunny day.

Board Members present

Clinical Professor David Forbes AM, Chair
Ms Rebecca Strom, Deputy Chair
Mrs Jahna Cedar OAM
Ms Angela Edwards
Ms Karen Gullick
Assoc Prof Lewis MacKinnon
Prof Paul Norman AM
Mr Steve Toutountzis

Events and achievements

- Opening of the Joondalup Health Campus new Mental Health Unit

Board endorsements

- NMHS Authorisations, Delegations and Decision-making Schedule

Visits and engagement

- Osborne Park Hospital
 - Operating theatres
 - Ward 3 – Aged Care

Our Community and Our People: embedding our values

Reflections on consumer and staff feedback are a monthly focus for the Board, in addition to reflecting on NMHS's values. The stories offer valuable insights to help us understand the needs of consumers and their concerns, providing learning opportunities to improve and deliver excellent health care.

The Board considered stories from consumers who shared their experience of care by Osborne Park Hospital. The Board acknowledged the value of patient and carer perceptions provide in refining and optimising pathways and processes to improve the quality and satisfaction of the healthcare journey.

Presentations to the Board

The Board welcomed the Government Chief Information Officer who spoke about digital transformation and reform across the WA public sector and the WA health system. The presentation also focused on efforts to enhance cyber security standards and outlined the benefits of new digital technologies that will change the way services are delivered.

The Board also received a progress update on clinical transformation and implementation of the Electronic Medical Record Program from the Department of Health Clinical Lead. The session provided an overview of the approach and roadmap of digital initiatives to be delivered over the next five years. The significant investment and uplift in Information, Communication and Technology required by the NMHS to enable successful deployment were also highlighted

Board Chair and Chief Executive update

Our updates and discussions focussed on review of current issues and reports.

Board Chair

Discussions and reflections included:

- August Health Service Performance Report

Chief Executive

This month's report included updates on:

- Osborne Park Hospital master planning.
- Official opening of the Joondalup Health Campus new Mental Health Unit by the Hon Amber-Jade Sanderson, Minister for Health; Mental Health.





Clinical Professor David Forbes AM
BOARD CHAIR, NMHS

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Next Board meeting

Friday, 6 October 2023

T Block Board Room

QEII Medical Centre, Nedlands



L-R: Dr Jodi Graham, Executive Director Sir Charles Gairdner Group; Clin Prof Forbes, NMHS Board Chair; Dr Shirley Bowen, NMHS Chief Executive at Sir Charles Gairdner Hospital 65th anniversary celebration.

- New Women and Babies Hospital
- Refresh of the NMHS Strategic Plan.
- Emergency access and elective surgery performance.
- Highlights, risks, and areas of focus from each of the operational areas.

Board Committee updates

The minutes and a précis from our Committees were provided by the respective Chairs.

Audit and Risk Committee

No meeting held in August.

Finance Committee

The Committee received a presentation on the Medical Equipment Replacement Program from the Procurement and Contract Management team, and updates on progress of capital projects underway across the organisation.

In addition, reports and discussions focussed on performance, activity, budget and staffing trends, including strategies to ensure financial sustainability.

People, Engagement and Culture Committee

The Committee received updates focussed on engagement, culture and workforce activities from the Aboriginal Health Directorate and Sir Charles Gairdner Osborne Park Health Care Group.

Results from the 2023 Your Voice in Health Survey were also reviewed.

Reports about work health and safety compliance, industrial matters, the status of internal audits and strategic risks were also reviewed.

Safety, Quality and Consumer Engagement Committee

The Committee received an overview of the WNHS Gynaecology Oncology Services, a state-wide service, which provides care to women in partnership with specialities across the WA health system, public and private.

The Committee also received updates on continuous quality improvement initiatives to improve safety, effectiveness and experience of patient care, and the NMHS Partnership Model.

Safety and quality performance reports, including clinical incidents and consumer experience were also considered.