



North Metropolitan Executive Committees

North Executive Team (NET) Consumer Representative

Expression of Interest

The North Metropolitan Health Service (NMHS) NET serves as the principal advisory body to the Chief Executive, providing high-level strategic and operational leadership. It ensures collective accountability, manages organisational risk, and drives performance to deliver quality care and positive patient outcomes.

The NMHS Chief Executive would like to invite a consumer representative to the following committees: **Safety, Quality and Consumer Engagement Committee** and **Strategy People and Digital Committee**.

NMHS recognises the importance of consumer and carer partnerships and the valuable perspective that consumers and carers bring. Consumer and carer representation for these Committees requires specific skills beyond an individual's own personal experiences to ensure the diverse needs and perspectives of the NMHS community are considered. These skills include:

- the ability to reflect the viewpoints and concerns of collective consumers or carers.
- the ability to communicate with consumer groups and organisations and to represent the diverse consumer and carer needs relevant to the NMHS community.
- well-developed communication and interpersonal skills; and
- demonstrated ability to maintain confidentiality.

Consumer NET Representative Requirements

The Consumer NET Representative will provide the following services:

1. attend monthly Committee meetings at Queen Elizabeth II Medical Centre site monthly or as otherwise notified by NMHS (face-to-face attendance required).
2. prepare for the Committee meetings by reading the meeting papers and asking questions as required.
3. actively participate in Committee discussions, providing consumer perspectives and advice.
4. maintain connection with, and be actively involved in, key consumer or carer groups within Western Australia.
5. act in accordance with the five principles of the Partnership Model: Safety, Authenticity, Humanity, Equity and Diversity.



6. maintain confidentiality of Committee meetings, proceedings, and documents at all times in accordance with NMHS principles and policies (as provided by NMHS from time to time).
7. actively participate and undertake training required for the Consumer NET Representative role.

The Consumer NET Representative will be provided with appropriate support, as requested, including being provided with a contact person within NMHS to answer queries and support the Consumer NET Representative's active participation in the Committee.

Remuneration

In consideration for the Consumer NET Representative providing the Consumer NET Representative services, NMHS will pay the consumer in accordance with the NMHS Consumer and Carer Participation Payment Policy (copy available on request). The Consumer Representative will be paid one hour reading time plus the number of hours of committee attendance, which is usually 2.5 hours per month.

Term

The Consumer NET Representative will be appointed for a one year term with the potential to extend for a further two one-year terms at the discretion of the NET Chair.

Application Process

To submit your interest, Applicants will be asked to provide written information, in the form outlined below, to demonstrate how they meet the following criteria:

1. Demonstrated ability to provide an understanding of the principles of consumer or carer perspectives at a system advocacy level.
2. Demonstrated ability to maintain networks with state and/or NMHS-based consumer or carer groups, community organisations or government bodies.
3. Well-developed communication and interpersonal skills including the ability to collaborate with stakeholders with different perspectives.
4. An understanding of the diversity of the NMHS community, and the needs of different population groups.

Consumers and carers who wish to apply for this position will need to provide the following:

- A written statement providing examples of their experience that demonstrates their skills and experience for the 4 criteria outlined above.
- A letter of support from a relevant consumer or carer organisation.
- The contact details of a referee.

The selection process will include the conduct of interviews, so please provide all relevant information in your expression of interest.

Applications should be sent to NMHS.OfficeofEDPHCE@health.wa.gov.au. Please include 'Confidential: NET Consumer Representative' in the subject line.

For further information, please contact Dr Christina Bertilone, Executive Director Public Health and Clinical Excellence at NMHS.OfficeofEDPHCE@health.wa.gov.au or 6457 1223.

Applications must be received by 4pm 27 February 2026

